



TITANS Code of Ethics





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1. Responsibility

- › We comply with all laws, legal regulations and contractual provisions.
- › We comply with ethical rules, we act honestly, we foster the company's reputation and our behaviour does not diminish its public credibility.
- › We prevent situations that might lead to a conflict of interest.

We benefit from our business experience and our cooperation with partners is always based on applicable laws and moral principles with a clear goal to strengthen and preserve the public reputation of TITANS in Czech Republic and abroad.

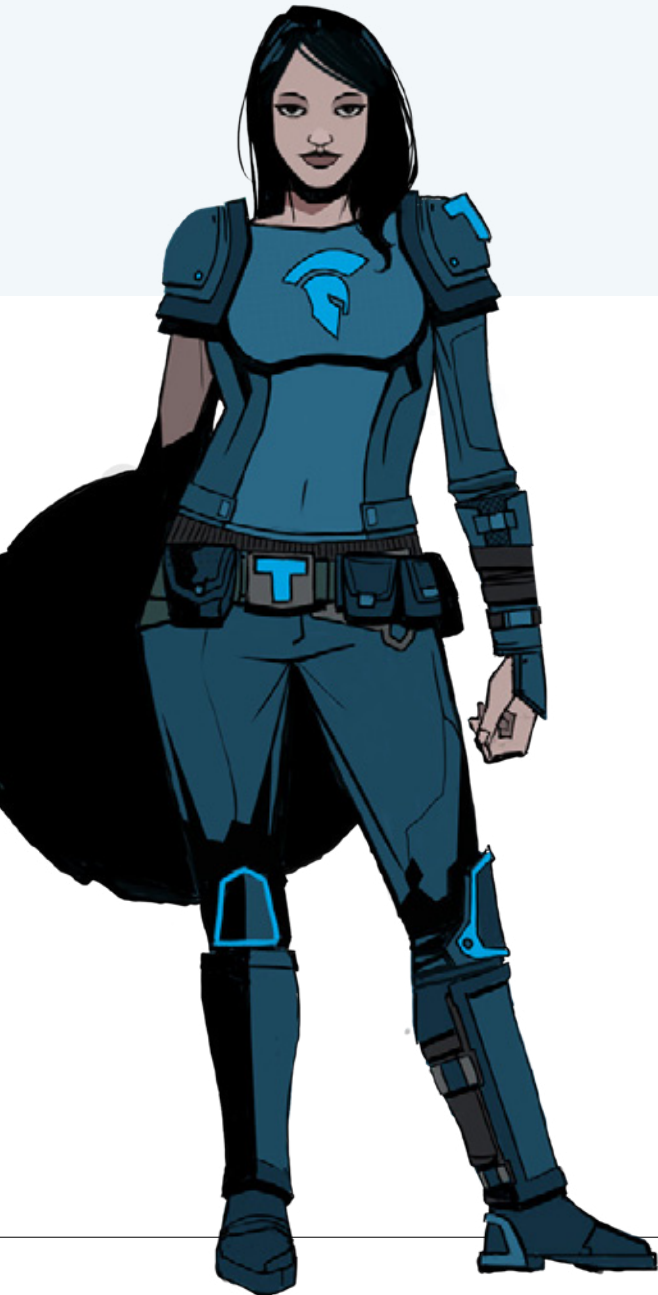
2. Respect

- › We respect distinctiveness, individuality and uniqueness of each person (gender, race, age, health, nationality, ethnicity, sexual orientation, religion and political beliefs).
- › We protect the environment (print on recycled paper, recycle printer cartridges, process and send documents electronically).

One of the most important aspects of proper cooperation and communication is respect for fundamental human rights and freedoms. We place the same emphasis on protecting the environment, keeping in mind the future of next generations.



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3. Reliability

- › We pride ourselves on quick response and timely feedback.
- › We meet all our financial obligations.
- › We are constantly strengthening our financial condition and we avoid undesirable risks.

Our communication system is designed to always inform our partners in a due and timely manner. Our goal is to make TITANS a reliable partner in effective transfer of information and financial stability.

4. Confidentiality

- › We comply with the Personal Data Protection Act and we treat personal data processing, as well as information obtained from third parties with special confidentiality.
- › We guarantee security of data and information by using available technology with the latest security features.

We respect the right to privacy. Personal data are used solely for the purpose for which they were provided with the consent of a third party.

5. Client orientation

- › We listen to our clients in order to meet their requirements and expectations.
- › We have an open dialogue in order to build a sustainable relationship based on trust.
- › Professional conduct at every level of communication is a matter of course.

We always communicate openly and professionally with our clients. We build a long-term partnership based on mutual trust. We do it to establish trustworthy and forthcoming cooperation and to be a strong and reliable partner for our clients.



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6. Communication with Titans

- › We appreciate the uniqueness of each freelancer and our communication is based on individual approach.
- › We are open to finding common solutions to situations.
- › Our communication is always forthcoming, although our demands are high.

We appreciate the uniqueness of each TITAN, so our communication is always based on individual approach. Although our demands are very high, our forthcoming approach in the search for common solutions is a matter of course.



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